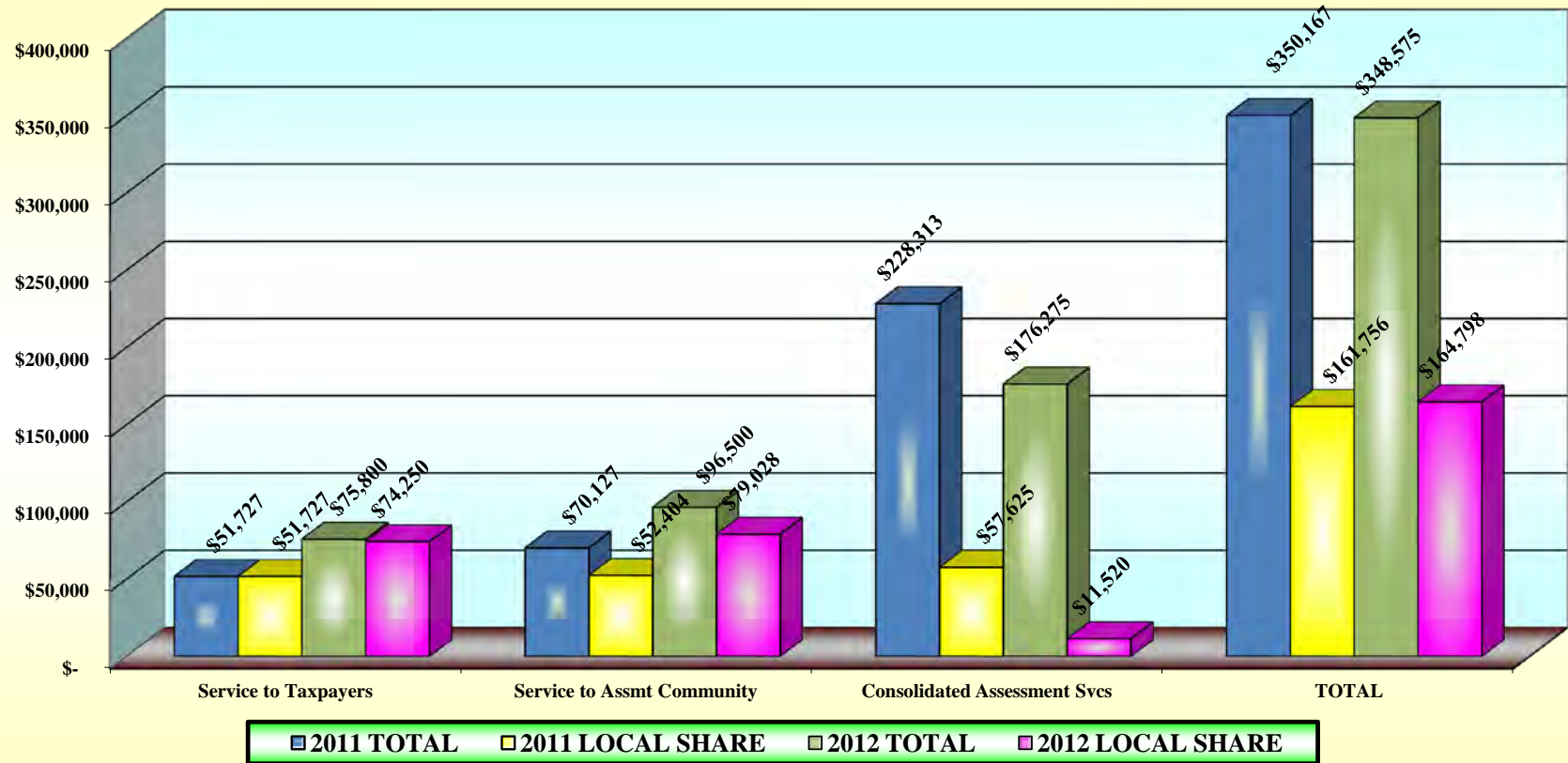


## REAL PROPERTY Summary Comparison of 2011-2012 Costs

Program	2011 Personnel (100)	2011 Equipment (200)	2011 Operations (400)	2011 TOTAL	2011 LOCAL SHARE	2012 Personnel (100)	2012 Equipment (200)	2012 Operations (400)	2012 TOTAL	2012 LOCAL SHARE	% Change LOCAL SHARE
Service to Taxpayers	\$ 37,627	\$ -	\$ 14,100	\$ 51,727	\$ 51,727	\$ 69,200	\$ -	\$ 6,600	\$ 75,800	\$ 74,250	
Service to Assmt Community	\$ 37,627	\$ -	\$ 32,500	\$ 70,127	\$ 52,404	\$ 69,200	\$ -	\$ 27,300	\$ 96,500	\$ 79,028	
Consolidated Assessment Svcs	\$ 219,513	\$ -	\$ 8,800	\$ 228,313	\$ 57,625	\$ 169,775	\$ -	\$ 6,500	\$ 176,275	\$ 11,520	
<b>TOTAL</b>	<b>\$ 294,767</b>	<b>\$ -</b>	<b>\$ 55,400</b>	<b>\$ 350,167</b>	<b>\$ 161,756</b>	<b>\$ 308,175</b>	<b>\$ -</b>	<b>\$ 40,400</b>	<b>\$ 348,575</b>	<b>\$ 164,798</b>	<b>1.9%</b>



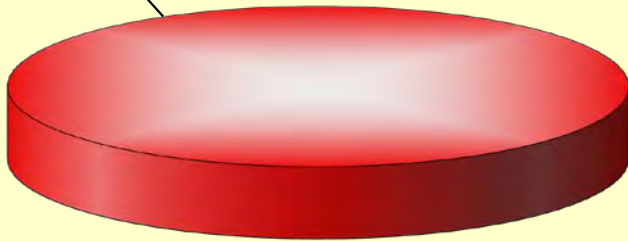
## REAL PROPERTY TAX SERVICE AGENCY

**Mission Statement:** The Real Property Agency oversees the equitable administration of the real property tax.

Program	Personnel & Fringes	Equipment	Operational Expenses	Total Expenses	Revenues	Local Share
Service to Taxpayers	\$ 69,200	\$ -	\$ 6,600	\$ 75,800	\$ 1,550	\$ 74,250
Service to Assmt Community	\$ 69,200	\$ -	\$ 27,300	\$ 96,500	\$ 17,472	\$ 79,028
Consolidated Assessment Svcs	\$ 169,775	\$ -	\$ 6,500	\$ 176,275	\$ 164,755	\$ 11,520
<b>Program TOTALS</b>	<b>\$ 308,175</b>	<b>\$ -</b>	<b>\$ 40,400</b>	<b>\$ 348,575</b>	<b>\$ 183,777</b>	<b>\$ 164,798</b>

**Expenses**

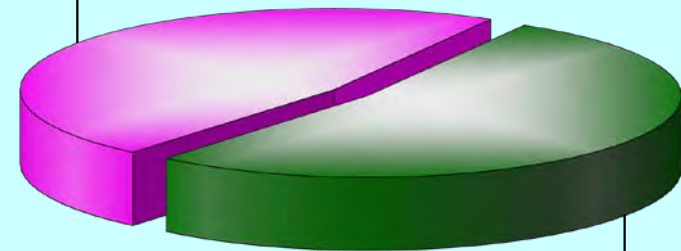
Service to Taxpayers  
100%



**Revenue**

Local Share  
47%

Revenues  
53%



# REAL PROPERTY TAX AGENCY

## Performance Measures

Programs	Definition	Performance Measures	2011 Outcomes	2012 Projected Outcomes
<b>Service to Taxpayers</b>	<p>Process corrections to tax rolls.</p> <p>Provide on-line access to assessment information in order to facilitate a more efficient interaction with the public.</p>	<p>Circumstances of alleged errors are investigated and recommendations issued within 10 days of receipt of application, consistent with statutory requirement.</p> <p>Increase the number of hits to the on-line assessment web site, reducing the need for office visits.</p>	<p><b>32 out of 33 (97%) corrections processed within 10 days of receipt of application, up from 19 out of 21 (90%) in 2010.</b></p> <p><b>17,711 public logins to on-line assessment information, with 46,330 parcel inquiries, up from 17,234 public logins with 46,075 parcel inquiries in 2010.</b></p>	<p><b>100% of applications processed within 10 days of receipt of application for correction.</b></p> <p><b>Maintain on-line assessment information, with photos added, at current login levels.</b></p>
<b>Service to the Assessment Community</b>	<p>Service to the Assessment Community includes:</p> <ul style="list-style-type: none"> <li>➤ Preparing and maintaining accurate tax maps for assessment purposes.</li> <li>➤ Providing timely reports to the state on behalf of municipalities.</li> <li>➤ Assist the County Treasurer with the tax auction.</li> </ul>	<p>Provide deeds and transfer reports to assessors within 45 days of filing.</p> <p>Sales Transmittal Reports are to be provided to Albany quarterly. Assessors' Annual Reports to be provided to Albany by 7/31.</p> <p>Parcels on the auction list are investigated and a report issued within 30 days of receipt of the list.</p>	<p><b>98% of parcel transfer documents provided to assessors within 45 days of recording. (93% in 2010)</b></p> <p><b>Sales transmittal reports were provided to Albany quarterly.</b></p> <p><b>Parcels on the auction list were visited and a report provided within 30 days of receipt of the list.</b></p>	<p><b>Provide 100% of parcel transfer documents to assessors within 45 days of recording.</b></p> <p><b>Provide sales transmittals reports to Albany quarterly.</b></p> <p><b>Parcels on the auction list are investigated and a report issued within 30 days of receipt of the list.</b></p>

# REAL PROPERTY TAX AGENCY

## Performance Measures

Programs	Definition	Performance Measures	2011 Outcomes	2012 Projected Outcomes
<p><b>Consolidated Assessment Services</b></p>	<p>Provide assessing services to municipalities including assessment and exemption administration, successful completion of reassessment projects, and a public information program that educates taxpayers as to the system processes and their rights to due process.</p>	<p>Reassessment Rolls meets the state's requirements for level and equity to qualify for aid.</p> <p>Conduct a public information meeting with town boards.</p> <p>Per parcel cost of service must compare favorably to \$13.55 average per parcel cost prior to implementation of program.</p> <p>Maximize the number of participating municipalities to offset per parcel cost.</p>	<p><b>All 7 towns that we contract with, and all 8 towns county-wide received 100% equalization rates for 2011. There was no state aid available.</b></p> <p><b>Conducted meetings in Catharine &amp; Montour; assessors addressed town boards in Orange, Tyrone, Hector.</b></p> <p><b>2011 cost per parcel for towns was \$10.96, same as 2010.</b></p> <p><b>7 out of 8 municipalities participate.</b></p>	<p><b>Continue to maintain equity and market value assessments. Parcels in Dix, Reading, Orange, Tyrone &amp; Hector will need to be reappraised for the 2012 assessment roll.</b></p> <p><b>Conduct public information meetings in reassessment towns.</b></p> <p><b>2012 cost per parcel will increase to \$13.26 with the loss of state aid.</b></p> <p><b>7 out of 8 municipalities participate.</b></p>